

AmberPoint Turns to InetSoft for Embedded Performance Reporting Solution

AMBERPOINT

Summary

AmberPoint provides the world's most widely distributed and implemented solutions for governing and managing composite applications. Utilizing a policy-based approach to manage the health and well-being of services-based systems, AmberPoint enables its enterprise customers to better understand system behavior, manage each transaction flowing across their distributed environments, and implement policies that automate performance management, remedy exceptional conditions, and uphold security.

A core function of any application is information presentation, and AmberPoint needed to choose between in-house development or OEM integration for this functionality. AmberPoint chose the OEM route and selected InetSoft's Style Report Enterprise for its powerful and flexible application programming interface and for the light weight of the Web-based information access and presentation application.

Problem/Challenge

The company's customers are enterprises, government agencies and leading software companies who run high-transaction systems, many of which are mission-critical and high-value. They turn to AmberPoint for reliable, comprehensive solutions for runtime governance of their composite applications to ensure the health and well-being of those applications.

Like all application developers, AmberPoint makes decisions about which components to build in-house versus which to license from other developers. This decision arose for the data presentation layer of its service level agreement management function. Requirements called for Web-based information access for ad hoc reporting needs and formatted PDF report distribution for standardized uptime reports. If an OEM solution were to be selected, it needed to offer the flexibility of control that an internally developed one would have offered. AmberPoint sought to avoid limitations in an API that would impede the ongoing development of new core application features and their related information reporting needs. Lastly, the technology needed to be easy enough to implement and deploy that attendant costly consulting services could be avoided.

Solution/Requirement

AmberPoint started its research with analyst reports of vendors in the business intelligence space, and then narrowed the field to a handful of providers to evaluate technically. In the end the company selected InetSoft's Style Report Enterprise application, the publishing product in Style Intelligence, InetSoft's complete business intelligence platform. Style Report Enterprise's focus on reporting and data access which results in a light-weight embeddable application differentiated it from bulkier all-inclusive business intelligence solutions. Another key differentiator was InetSoft's experience with developing an API that other developers depend on for embedding applications into their solutions. While InetSoft also offers full-featured stand-alone business intelligence applications, it stood out from others who focused more on the pre-packaged application and only offered a rudimentary API. Finally, with just basic training and extensive API documentation, AmberPoint was able to rapidly learn how to code with an API familiar to all JavaScript developers.

Customer Value

- AmberPoint clients can extract critical performance management information from its SOA governance application in a dependable, user-friendly manner.
- AmberPoint saved months of development time associated with initial internal development and was able to launch applications faster than if the reporting solution were developed in-house.
- The product development team has saved ongoing manpower resources associated with information access and reporting enhancements that inevitably accompany the lifecycle of its core products.

For more information on InetSoft's Style Report Enterprise, an edition of Style Intelligence software, please visit www.inetsoft.com.